

## Quality Mission Statement

ESTEPE is committed to providing effective project management, high quality fabricated products and outstanding customer service to all our customers in a professional and flexible way.

By utilizing a quality management system in accordance with ISO9001:2015, ESTEPE will consistently meet or exceed our customer's requirements and expectations.

Our goal is to satisfy our customer's needs, where it be through short time-to-market of new products; timely delivery of serial products, providing the best value for money; efficient and dedicated service; or superior quality, reliability and durability of our products.

As such, we have committed ourselves to the following:

- Understanding and responding to our customers' needs and expectations.
- Developing a highly-skilled and motivated team of people with full accountability and responsibility. Actively encouraging employee growth by providing the tools and training necessary to succeed.
- Sustaining an open and positive work environment to foster the exchange of ideas and innovation.
- Establishing long-term relations with our suppliers.
- Providing proven design products by the use of innovative technology.
- LEAN-manufacturing to generate continuing quality, lead-time and cost improvements of our products.
- Risk management, SWOT-analysys and KPI's as input to continuously improve our business performance, systems, processes and people.



Current issue date: 22 May 2021

Expiry date: 21 May 2024

Certificate identity number: 10348362

Original approval(s):  
ISO 9001 - 22 May 2015

## Certificate of Approval

This is to certify that the Management System of:

### Special Truck Products B.V.

Trading As: ESTEPE  
Cereslaan 15, 5384 VT Heesch, The Netherlands

has been approved by Lloyd's Register to the following standards:

**ISO 9001:2015**

Approval number(s): ISO 9001 - 0022435

The scope of this approval is applicable to:

Design, testing, homologation, production, procurement, sales and service regarding the modifications and assembly of cabins, drivelines, axle configurations and chassis for all types of transport equipment.



**Paul Graaf**  
Area Operations Manager North Europe  
Issued by: Lloyd's Register Nederland B.V.



RVA C 010

Lloyd's Register Group Limited, its affiliates and subsidiaries, including Lloyd's Register Quality Assurance Limited (LRQA), and their respective officers, employees or agents are individually and collectively referred to in this clause as 'Lloyd's Register'. Lloyd's Register assumes no responsibility and shall not be liable to any person for any loss, damage or expense caused by reliance on the information or advice in this document or howsoever provided, unless that person has signed a contract with the relevant Lloyd's Register entity for the provision of this information or advice and in that case any responsibility or liability is exclusively on the terms and conditions set out in that contract.  
Issued by: Lloyd's Register Nederland B.V., K.P. van der Mandeleilaan 41a, 3062 MB Rotterdam, The Netherlands

Page 1 of 1