

Quality Mission Statement

ESTEPE is committed to providing effective project management, high quality fabricated products and outstanding customer service to all our customers in a professional and flexible way.

By utilizing a quality management system in accordance with ISO9001:2015, ESTEPE will consistently meet or exceed our customer's requirements and expectations.

Our goal is to satisfy our customer's needs, where it be through short time-to-market of new products; timely delivery of serial products, providing the best value for money; efficient and dedicated service; or superior quality, reliability and durability of our products.

As such, we have committed ourselves to the following:

- Understanding and responding to our customers' needs and expectations.
- Developing a highly-skilled and motivated team of people with full accountability and responsibility. Actively encouraging employee growth by providing the tools and training necessary to succeed.
- Sustaining an open and positive work environment to foster the exchange of ideas and innovation.
- Establishing long-term relations with our suppliers.
- Providing proven design products by the use of innovative technology.
- LEAN-manufacturing to generate continuing quality, lead-time and cost improvements of our products.
- Risk management, SWOT-analysys and KPI's as input to continuously improve our business performance, systems, processes and people.

